

HOW RMPG IS KEEPING YOUR KIDS SAFE IN OUR OFFICE

RMPG wants to keep you and your child safe from any potential virus while seeing our providers. To make your child's appointment as safe, efficient and stress free as possible given the current Coronavirus situation (SARS-2). To help alleviate your concerns about Coronavirus we have adopted the following Denver and Lone Tree office protocols and procedures for your child's next visit.

Option 1: Regular Office Visit

To keep your appointment as usual, the front door will be propped open, check-in at the front desk and have a seat in the waiting room.

1. Antiseptic solution for your hands and masks for your face will be available for your use.

Option 2: Concierge Visit

If you prefer to check-in by phone and wait in your car until you are seen your provider, please do the following:

1. Go online to www.RMPG.com website.
2. Download and print *Office Visit* documents.
3. Complete and bring the documents with you. THESE DOCUMENTS MUST BE COMPLETED IN ADVANCE.
4. When you arrive in the parking lot, please call the office at: 303-790-1515 – press 0, to notify our front desk that you have arrived, and are ready to be seen.
5. The office will call you when your room is available to be seen by your provider.
6. When you arrive at the front desk you will be escorted to your freshly sanitized exam room.
7. After your appointment, please stop by the front desk before you leave.

Option 3: Ill Triage Visit

If your child is severely ill or immuno-compromised, please do the following:

1. Complete the steps 1 – 4 listed above for Option 2.
2. You will then be escorted directly into one of our triage rooms immediately adjacent to the parking lot for a physical exam and vitals check.
3. You will return to your car and await a Telemedicine visit call.

*OPTION 3 IS ONLY AVAILABLE AT OUR LONE TREE OFFICE.

Option 4: Ill Telemedicine Visit

1. Complete the steps 1 – 4 listed above for Option 2.
2. Schedulers will provide information over the phone about how to connect with your provider when you schedule this appointment.

Please always remember that the providers at RMPG are trained medical professionals who are trained to operate in a sanitary environment.